

# Quality Policy

The James Hutton Institute conducts independent, world-class scientific research tackling some of the world's biggest challenges relating to food and environmental security and sustainable development.

The James Hutton Institute incorporating James Hutton Ltd and Biomathematics and Statistics Scotland (BioSS) is dedicated to achieving and maintaining the highest possible standards of quality in order to meet the requirements of its work and the needs of its internal and external customers.

**The James Hutton Institute's senior management team are committed to the Quality Management System and will seek to:**

- Comply with the requirements of the Quality Management System, customer requirements, applicable legislation and other requirements to which the organisation subscribes.
- Plan and develop work processes by means of appropriate documentation.
- Monitor the performance of the Quality Management System with reviews and audits.
- Continually improve the effectiveness of the Quality Management System through a series of objectives, monitoring, analysis, identifying opportunities for improvement, corrective actions and adopting a risk based approach.
- Employ qualified staff and/or provide appropriate training for staff.
- Provide a suitable working environment allowing staff to work to the highest standards.
- Ensure staff awareness of the Quality Management System.
- Allocate sufficient resources to maintain the Quality Management System and to achieve its quality objectives within budgetary constraints.
- Appoint competent personnel to co-ordinate and run the Quality Management System.
- Obtain and act upon customers' feedback and complaints.



**Professor Colin Campbell**  
Chief Executive Officer (CEO)



**Professor James C Curran**  
Chair of the Board



**Frances Rowe**  
Head of Health, Safety, Quality  
& Environment