



**Dear recipient,**

Finnish Environment Institute is developing communication with the residents of flood risk areas so that in case of flood both residents and officials could operate in a manner that would leave flood damages to a minimum.

Global climate change is predicted to increase floods. The development of flood risk management is a challenge that faces whole of Europe. EU has approved the Directive on the Assessment and Management of Flood Risks on September 19<sup>th</sup> 2007. This research is affiliated with the international UR-flood project (Understanding and risk in communicating about flood) which includes researchers from Scotland, Ireland and Italy. The project is a part of an international ERA-Net Crue –flood research network. This network aims to promote the networking of research information regarding flood risk management and to support multinational research and development projects.

**Saarenkylä area in Rovaniemi** has been chosen as a national research subject regarding flood communication in Finland. We aim to investigate your impressions on floods and flood related matters such as flood losses, communication, preparation and actions by authorities. This enquiry will help us to solve and clarify procedures and manners in which information about flood risks and flood warnings is understood and what kind of effect it has. In addition, this enquiry helps us both to find obstacles and restrictions in information flow and to give directions on how to deliver information to citizens and authorities regarding flood warnings and post-flood announcing.

We hope that you will help us to develop flood communication by returning this enquiry in its reply envelope by **July 31<sup>st</sup> 2009 without postage**. The results of this research will be utilized in Finland and in parts of Europe. **All respondents will participate in a raffle in which the winner may choose either a picnic bag or two legendary LGH peukaloinen –lures or (picture above).**

**FOR FURTHER INFORMATION, PLEASE CONTACT:**

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**The following questions concern floods and flood losses you have experienced.**

1. What concerns you the most regarding floods?

- The rise of water surface
- The frequency of floods regardless of the rise of water surface
- The combination of water surface rising and the frequency of floods.

2. Have you experienced harmful floods in your current place of residence?

- Yes, \_\_\_ times
- No

3. When did you experience those floods and what caused them?

Years: \_\_\_\_\_

- Flood caused by an ice jam
- Flood caused by a large discharge
- I don't remember

4. Have you experienced floods in any of your previous residences?

- Yes, \_\_\_ times
- No

5. When, where?

Years: \_\_\_\_\_

Place: \_\_\_\_\_

- I don't remember

6. Please estimate how many times harmful floods have occurred in Rovaniemi during your lifetime.

- \_\_\_\_\_ times
- I don't know

7. If you have experienced floods in your current residence, which of the following have you undergone?
- Felt great concern about my family or my possession
  - Flooded basement
  - Walls or the floor have gotten wet
  - Fittings have gotten wet
  - Devices or machines have gotten wet
  - Spoiling of personal belongings (e.g. photos)
  - Spoiling of valuables
  - Spoiling of items stored on your property
  - Power failure
  - Telephone, TV or radio connections have got cut off
  - Spoiled drinking water
  - Disturbed means of communication
  - Loss of livelihood
  - A family member getting sick or being injured as a result of flood
  - Something else, what \_\_\_\_\_
8. What measures have been made in your residence / place of business in case of or in risk of flood?
- Delicate items have been moved to higher floors / higher position.
  - Protective measures have been to the property (e.g. sandbags, clogging the sewers).
  - Belongings have been moved to another place
  - People have been moved to another place.
  - No measures were made.
  - Other measures, what? \_\_\_\_\_
9. If measures were made, by whom were those made?
- Myself/a member of my family
  - City authorities
  - Rescue workers
  - Lapland Regional Environment Centre
  - I don't know
  - Somebody else, who? \_\_\_\_\_
10. Have you or a member of your family filed for compensation for flood losses?
- Yes
  - No
11. Have you or a member of your family received compensation for flood losses?
- Yes
  - No
12. If you did receive compensation, were you satisfied with it and its processing?
- Yes
  - No

**The following questions concern your experience with the flood of the year 1993. If you did not live in Rovaniemi at that time, you may skip questions 13 to 15.**

13. If you experienced the flood of 1993 in your current residence, which of the following have you undergone?

- Felt great concern about my family or my possession
- Flooded basement
- Walls or the floor have gotten wet
- Fittings have gotten wet
- Devices or machines have gotten wet
- Spoiling of personal belongings (e.g. photos)
- Spoiling of valuables
- Spoiling of items stored on your property
- Power failure
- Telephone, TV or radio connections have got cut off
- Spoiled drinking water
- Disturbed means of communication
- Loss of livelihood
- A family member getting sick or being injured as a result of flood
- Something else, what \_\_\_\_\_

14. Please estimate the recurrence interval of the flood of 1993:

An equivalent flood occurs every \_\_\_\_\_ years.

- I have no idea

15. If you experienced the flood of 1993, please estimate your level of preparedness?

- I was well prepared
- I was quite well prepared
- I was quite ill-prepared
- I was ill-prepared
- I don't know

**Two maps have been attached to this query. They represent 50- and 250-year floods. Next questions concern these maps and flood maps in general.**

16. Do you think you currently live in a flood risk area?

- Yes
- No
- I don't know

17. How probable you think that a 50-year flood will occur in Saarenkylä during your lifetime?

- Highly probable
- Moderately probable
- Slightly probable
- Not probable at all
- I don't know

18. How probable you think that a 250-year flood will occur in Saarenkylä during your lifetime?

- Highly probable
- Moderately probable
- Slightly probable
- Not probable at all
- I don't know

19. The magnitude of flood is often described with a recurrence interval e.g. 20-, 50-, 100- or 250-year flood. How do you feel about the following statements concerning a 100-year flood?

|   | Agree                    | Slightly agree           | Slightly disagree        | Disagree                 | I don't know             |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| A 100-year flood will not occur in my lifetime                              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Experts have sufficient methods for determining a 100-year flood            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Experts are able to accurately determine the magnitude of a 100-year flood. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| The magnitude of a 100-year flood will change in the course of time         | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

20. The magnitude of flood can also be described by probability. How do you feel about the following statements concerning a flood with **1 % chance of occurring in any given year?**

|  | Agree                    | Slightly agree           | Slightly disagree        | Disagree                 | I don't know             |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| A 1 % flood will not occur in my lifetime                              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Experts have sufficient methods for determining a 1 % flood.           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Experts are able to accurately determine the magnitude of a 1 % flood. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| The magnitude of a 1 % flood will change in the course of time.        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

21. What do you consider the biggest cause of floods in Rovaniemi ?

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22. How worried you are about the floods of Kemijoki and Ounasjoki concerning your home, Saarenkylä and Rovaniemi?

|            | Greatly worried          | Moderately worried       | Slightly worried         | Not worried              | I don't know             |
|------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| My home    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Saarenkylä | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Rovaniemi  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

**The following questions are about your feelings concerning flood preparedness and actions taken during floods in current situation.**

23. How have the following matters been taken care of in Saarenkylä?

|   | Well                     | Quite well               | Quite badly              | Badly                    | I don't know             |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| General awareness regarding floods        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Implemented flood prevention measures     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Flood prevention plans                    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Resident co-operation in flood prevention | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Resident co-operation during flood        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

24. How do you feel the following parties have handled flood matters **before floods**?

|  | Well                     | Quite well               | Quite badly              | Badly                    | I don't know             |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| The city of Rovaniemi                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Voluntary rescue organizations (e.g. VPK, SPR) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Rescue workers                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Lapland Regional Environment Centre            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Kemijoki Oy                                    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

25. How do you feel the following parties have handled flood matters **during floods**?

|  | Well                     | Quite well               | Quite badly              | Badly                    | I don't know             |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| The city of Rovaniemi                          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Voluntary rescue organizations (e.g. VPK, SPR) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Rescue workers                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Lapland Regional Environment Centre            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Kemijoki Oy                                    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

26. How do you feel the following parties have handled flood matters **after floods**?

|   | Well                     | Quite well               | Quite badly              | Badly                    | I don't know             |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| The city of Rovaniemi                           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Voluntary rescue organizations (e.g.. VPK, SPR) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Rescue workers                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Lapland Regional Environment Centre             | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Kemijoki Oy                                     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

27. You may express your feelings about the activities of different parties below.

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28. How important do you consider the following precautionary measures are?

|  | Important                | Quite important          | Not very important       | Not important at all     | I don't know             |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| My own precautionary measures            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Regulation of watersheds                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Floodbanks and other protective measures | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Zoning                                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Pre-flood communication                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Flood warnings                           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Something else, what _____               | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

29. How do you feel about your current level of preparedness for floods?

- I am well prepared
- I am quite well prepared
- I am quite ill-prepared
- I am ill-prepared
- I don't know

30. How do you feel about your neighborhood's level of preparedness for floods?

- Well prepared
- Quite well prepared
- Quite ill-prepared
- Ill-prepared
- I don't know



31. If precautionary measures were taken in Saarenkylä, what would you think about the following statements?

|  | Agree                    | Slightly agree           | Slightly disagree        | Disagree                 | I don't know             |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| They would prevent major flood losses.   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| They would create a sense of security  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| I would allow a floodbank/dyke to be built on my property.                         | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| I would be willing to participate in the construction costs of the floodbank/dyke. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| I would be willing to give up on a view for a floodbank/dyke.                      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| I would be willing to give up on ecological values for precautionary measures      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

32. How useful would you consider a flood drill held in your residential area?

- Useful
- Quite useful
- Quite useless
- Useless
- I don't know

**We would also like to know more about your impressions regarding flood communication**

33. What is your primary source of information concerning **floods threatening Rovaniemi** and what other sources do you use to get information on floods?

|                                | Primary                  | In use                   |
|--------------------------------|--------------------------|--------------------------|
| TV                             | <input type="checkbox"/> | <input type="checkbox"/> |
| Radio                          | <input type="checkbox"/> | <input type="checkbox"/> |
| Newspapers                     | <input type="checkbox"/> | <input type="checkbox"/> |
| Internet                       | <input type="checkbox"/> | <input type="checkbox"/> |
| Family or friends              | <input type="checkbox"/> | <input type="checkbox"/> |
| Something else,<br>what? _____ | <input type="checkbox"/> | <input type="checkbox"/> |
| _____                          |                          |                          |

34. What is your primary source of information concerning **operational directives during flood** and what other sources do you use to get information on floods?

|                                | Primary                  | In use                   |
|--------------------------------|--------------------------|--------------------------|
| TV                             | <input type="checkbox"/> | <input type="checkbox"/> |
| Radio                          | <input type="checkbox"/> | <input type="checkbox"/> |
| Newspapers                     | <input type="checkbox"/> | <input type="checkbox"/> |
| Internet                       | <input type="checkbox"/> | <input type="checkbox"/> |
| Family or friends              | <input type="checkbox"/> | <input type="checkbox"/> |
| Something else,<br>what? _____ | <input type="checkbox"/> | <input type="checkbox"/> |
| _____                          |                          |                          |

35. How do you feel different parties have handled flood related communication?

|  | Well                     | Quite well               | Quite badly              | Badly                    | I don't know             |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| The city of Rovaniemi                              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Voluntary rescue organizations<br>(e.g.. VPK, SPR) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Rescue workers                                     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Lapland Regional Environment Centre                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Kemijoki Oy  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

36. Have you visited the hydrological forecasts page on the website of Finland's environmental administration? ([www.environment.fi/waterforecast](http://www.environment.fi/waterforecast))?

- Often
- Quite often
- Quite seldom
- Seldom
- I haven't visited

37. How useful to yourself did you find the webpage?

- Useful
- Quite useful
- Quite useless
- Useless
- I don't know

38. How reliable you consider the forecasts?

- Reliable
- Quite reliable
- Quite unreliable
- Unreliable
- I don't know

39. Have you visited the flood mapping page on the website of Finland's environmental administration ([www.ymparisto.fi/tulvakartat](http://www.ymparisto.fi/tulvakartat))?

- Often
- Quite often
- Quite seldom
- Seldom
- I haven't visited

40. How useful did you find the webpage to yourself?

- Useful
- Quite useful
- Quite useless
- Useless
- I don't know

41. How reliable you consider the maps?

- Reliable
- Quite reliable
- Quite unreliable
- Unreliable
- I don't know

42. How satisfied are you with information available on floods?

- Very satisfied
- Quite satisfied
- Quite unsatisfied
- Very unsatisfied
- I don't know

43. How would you describe the accessibility of authorities regarding flood matters?

- Authorities are easy to reach.
- Authorities are quite easy to reach.
- Authorities are quite difficult to reach.
- Authorities are difficult to reach.
- I don't know

44. How do you feel about the following statements concerning flood related communication by authorities and their attitude towards you?

|  | Agree                    | Slightly agree           | Slightly disagree        | Disagree                 | I don't know             |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Lingo used by authorities is clear.                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Terminology used by authorities is understandable.                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Authorities regard to me in appropriate manner.                      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Matters can be improved by communication between me and authorities. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

45. How useful do you find the following means of flood related communication?

|  | Useful                   | Quite useful             | Quite useless            | Useless                  | I don't know             |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| A scrolling text/warning at the bottom of a TV screen                        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| A radio announcement   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| An SMS-notification  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Internet   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| A sign placed near your residence which shows flood heights and instructions | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Door-to-door announcing  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Brochures delivered to residencies   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Something else, what _____   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

**Finally, we need some background information on you and your household.**

46. How many years have you lived in you current residence?

years

47. How many years have you lived in Rovaniemi?

years

48. What type of building do you live in?

- Detached house
- Semi-detached house
- Row house
- Apartment house
- Something else, what \_\_\_\_\_

49. Does your house have a basement?

- Yes
- No

50. How many floors does your house have IN ADDITION to basement?

\_\_\_\_\_ floors.

51. What is the ownership of you apartment?

- Owner-occupied
- Right of residence
- Rental
- Something else, what \_\_\_\_\_

52. Your gender?

- Female
- Male

53. What is your age

- Under 25 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- over 65 years

54. How many permanent residents in addition to you does your household include and how old are they?

residents, with the age of \_\_\_\_, \_\_\_\_, \_\_\_\_, \_\_\_\_, \_\_\_\_, \_\_\_\_, \_\_\_\_, \_\_\_\_,  
\_\_\_\_, \_\_\_\_, \_\_\_\_, \_\_\_\_, \_\_\_\_, \_\_\_\_, \_\_\_\_, \_\_\_\_, \_\_\_\_ years

55. What is the first language of your household?

- Finnish
- Swedish
- Sámi
- Something else, what \_\_\_\_\_

56. Your answers will be processed using geographic information so they would best benefit this research and flood prevention projects of Saarenkylä. All answers are handled confidentially and no information about your residence will be given to any researcher outside this project. However, if you wish to remain anonymous, you may strike out the ID-number on your reply envelope. In that case you may not participate in the raffle.

57. Should you win in the raffle, which prize would you like to have?

- Two legendary LGH Peukaloinen -lures
- Picnic-bag

THANK YOU FOR YOUR REPLY,  
GOOD LUCK IN THE RAFFLE and  
HAVE A GREAT SUMMER !!

